

# Warranty Information

## Limited Warranty

Contact MetraAV for specific warranty information. MetraAV will, at its option, repair, replace or allow credit on any part which, in MetraAV's opinion, is found defective under normal use. Warranty void on items misused, altered in any way, tampered with or serviced by anyone other than MetraAV. This warranty of merchantability of fitness neither assumes nor authorizes any other person to assume for it, any other liability in connection with its products. In no event shall MetraAV be liable for any incidental or consequential damages, or do we assume any other liability except provided herein.

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## ***Metra Electronics 12 Year "2- Step" Limited Warranty***

Metra offers an industry leading, 12 year "2-STEP" warranty which protects the purchaser from any defects in materials or workmanship for twelve years from the date of purchase.

**Who is covered?** The original purchaser of the product from the date of purchase.

**What is covered?** Any defect in the design, construction, or workmanship of the product that causes it to fail to perform as represented at the time of sale.

**What is not covered?** Damage to the product caused by disassembly, accidents, abuse, misuse or modification of the product, and of course, an "act of God" such as a power surge, destructive storm or fire, etc. Metra will inspect the product upon return to determine whether any of these conditions are present and inform the purchaser of this fact.

[12 Year "2-Step" Limited Warranty Form>>](#)



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Metra's Warranty Hotline: 386-492-8584 or [htsupport@metraav.com](mailto:htsupport@metraav.com)