



Warranty

All Uncaged Ergonomic products come with **a ninety-day, limited warranty**. We'll use the best method possible to get your product back in working condition - either send replacement parts or an entirely new item. Specific warranty details are included below.

We want happy, satisfied customers. So what are you waiting for – go ahead and check out our products.

Ninety (90) Days Limited Warranty:

What Does This Warranty Cover?

Uncaged Ergonomics warrants this product against defects in materials and workmanship under normal use for a period of ninety (90) days from the date of retail purchase by the original end-user purchaser (“Warranty Period”). If a hardware defect arises and a valid claim is received by Uncaged Ergonomics within the Warranty Period, then, at its option and to the extent permitted by law, Uncaged Ergonomics will either (1) repair the product at no charge, using new parts or parts equivalent to new in performance and reliability, (2) exchange the product with a product that is new or equivalent to new in performance and reliability and is at least functionally equivalent to the original product, or (3) refund the purchase price of the product. Uncaged Ergonomics may request that you replace defective parts with new or refurbished user-installable parts that Uncaged Ergonomics provides in fulfillment of its warranty obligation. A replacement product or part, including a user-installable part that has been installed in accordance with instructions provided by Uncaged Ergonomics, assumes the remaining warranty of the original product or 30 days from the date of replacement or repair, whichever provides longer coverage for you. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes Uncaged Ergonomics’ property. Parts provided by Uncaged Ergonomics in fulfillment of its warranty obligation must be used in products for which warranty service is claimed. When a refund is given, the product for which the refund is provided must be returned to Uncaged Ergonomics and becomes Uncaged Ergonomics’ property.

What Does This Warranty Not Cover?

This Limited Warranty applies only to the product manufactured by or for Uncaged Ergonomics that can be identified by the Uncaged Ergonomics trademark, trade name, or logo annexed to it. The Limited Warranty does not apply to any non-Uncaged Ergonomics products. Manufacturers, suppliers, or publishers, other than Uncaged Ergonomics, may provide their own warranties to the end user purchaser, but Uncaged Ergonomics, in so far as permitted by law, provides their products “as is”.

Uncaged Ergonomics is not responsible for damage arising from failure to follow instructions relating to the product’s use.

This warranty does not apply: (a) to consumable parts, such as batteries, unless damage has occurred due to a defect in materials and workmanship; (b) to cosmetic damage, including but not limited to scratches, dents, and broken plastic on ports, that occurs aft

Contact Us

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