GARMIN®

DĒZL™ HEADSET 110 / 210

Owner's Manual

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Table of Contents

Getting Started 1

- Device Overview 1
- Charging the Device 3
- Turning the Headset On or Off 3
- Using Active Noise Cancellation and Transparency Mode 4
- Microphone Controls 4
- Using the Flashlight 5
- Controlling Media 6
- Controlling Phone Calls 6
- Removing the Earcup 7
- Installing the Storage Hook 7

Pairing with Your Smartphone 8

Voice Assistant Features 9

- Tips for Using Voice Commands 9
- Launching Garmin Voice-Activated Navigation 10
- Using the Voice Assistant on Your Smartphone 11

Settings 11

Device Maintenance 11

- Updating the Software Using the Garmin dēzl App 11
- Garmin Support Center 11
- Device Care 12

Device Information 12

- Status LEDs 12
- Specifications 13

Troubleshooting 13

- My headset battery does not charge ... 13
- OK Garmin voice commands do not work 13
- Left and right audio channels are reversed 13
- Resetting the Headset to Factory Default Settings 13

Getting Started

⚠ WARNING

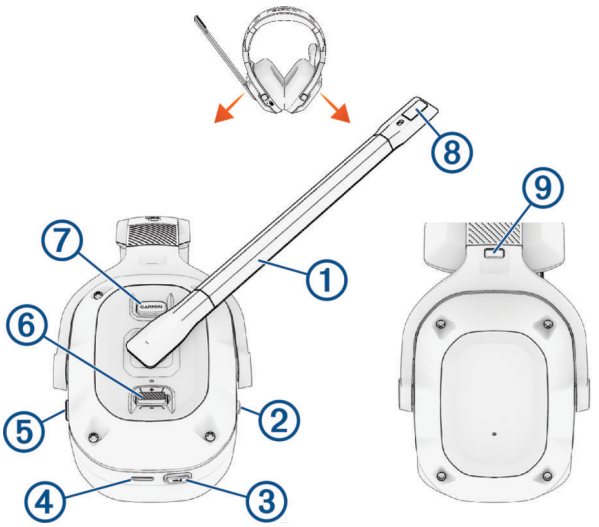
See the *Important Safety and Product Information* guide in the product box for product warnings and other important information.

⚠ WARNING

You can permanently damage your ears and lose hearing if you listen to the device, earbuds, or headphones at high volume. If you experience ringing in your ears or muffled speech, stop listening and have your hearing checked.

This device is intended to enhance your situational awareness when used properly. If used improperly, you could become distracted by the device or its connected display, which could lead to an accident causing serious personal injury or death. Always maintain awareness of your surroundings and do not stare at the connected display or become distracted by the device. Focusing on the device or its connected display could prevent you from avoiding obstacles or hazards.

Device Overview



① Microphone boom	Move the microphone boom to the vertical position to mute the microphone and turn off the flashlight. Move the microphone boom left or right to enable the microphone and change the headset orientation.
② Power and Bluetooth® switch	Move to the center position (⏻) to turn on the headset. Hold toward ᛒ to enter Bluetooth pairing mode. Move to the lowest position to turn off the headset.
③ Flashlight button	Press to cycle through flashlight modes. Hold to turn off the flashlight.
④ USB-C® power port	Connect a USB-C power cable to charge the headset.
⑤ ANC button	Press to cycle through active noise cancellation modes.
⑥ Rocker	Move up to increase the volume. Move down to decrease the volume. Hold up to move to the next audio track. Hold down to move to the previous audio track. Press to play, pause, or resume media. Press to answer incoming calls or switch to a second call. Press and hold to hang up a call.
⑦ Garmin® button	Press to activate OK Garmin voice commands with a paired navigation device. Hold to activate the voice assistant on your phone.
⑧ Flashlight LEDs	
⑨ Earcup release button	Press to remove the earcup (dēzl Headset 210 only).

Charging the Device

⚠ WARNING

This device contains a lithium-ion battery. See the *Important Safety and Product Information* guide in the product box for product warnings and other important information.

NOTE: The device does not charge when outside the approved temperature range (*Specifications*, page 13).

1 Plug the small end of the USB cable into the USB port on the headset.

2 Plug the large end of the USB cable into a power source, such as a USB wall charger or a computer USB port.

3 Charge the device completely.

The status LED flashes green while charging. The status LED is solid green when charging is complete.

Turning the Headset On or Off

- To turn on the headset, move the power switch ① to the center position.

- To turn off the headset, move the power switch to the bottom position.

Using Active Noise Cancellation and Transparency Mode

Active noise cancellation filters out background noise from the world around you. Transparency mode filters background sounds into the headset so you can hear them.

NOTE: You cannot use active noise cancellation while the headset is charging.

1 To turn on active noise cancellation, press **ANC** ①.

A tone plays and the ANC LED turns on.

2 To turn on transparency mode, press **ANC** a second time.

A tone plays and transparency mode activates.

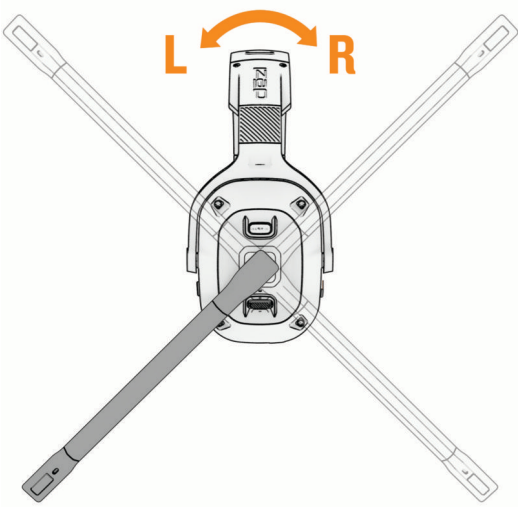
3 To turn off active noise cancellation, press **ANC** a third time.

A tone plays and the ANC LED turns off.

Microphone Controls

You can move the microphone boom to either side to turn it on. If you have a stereo headset model, the left and right orientation of the headset adjusts automatically to match the direction of the microphone boom. You can move the microphone boom upward to a vertical position to mute the microphone.

TIP: If you receive a phone call while the microphone is muted, you can move the microphone boom forward to answer the call automatically.



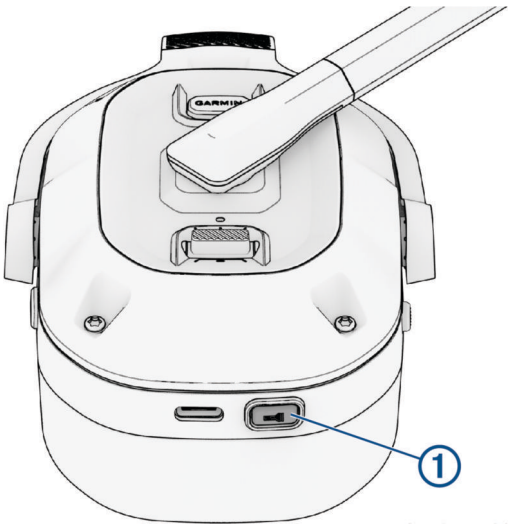
Using the Flashlight

⚠ WARNING

The device has a built-in flashlight that can emit light at varying degrees of brightness. Consult your physician if you have epilepsy or are sensitive to bright light.

Use the flashlight sparingly while driving in dark or low-light conditions, because such use can lead to momentary obscured vision as your eyes adjust to the change in brightness around you.

1. Move the microphone boom to the forward position.
2. Press the flashlight button ①.

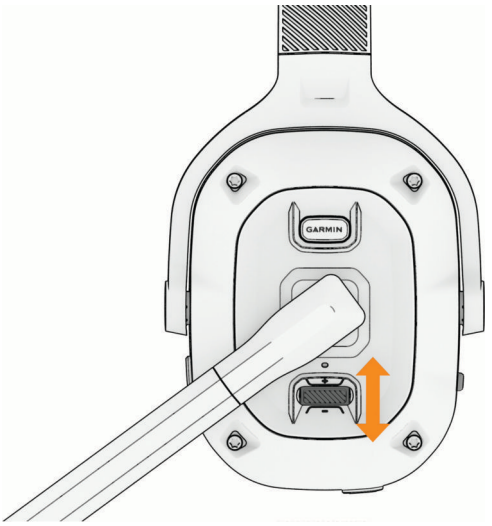


The flashlight turns on.

3. Select an option:
   - To cycle through the available lighting modes and colors, press the flashlight button.
   - To turn off the flashlight, move the microphone boom up to the vertical position or hold the flashlight button for 2 seconds.

Controlling Media

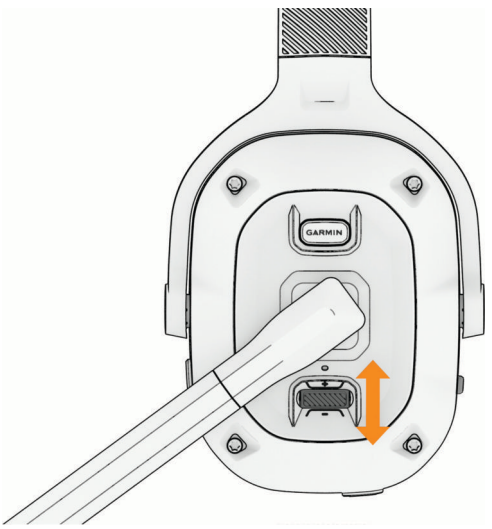
You can use the rocker to control the headset volume, and music playback. You can move the rocker up and down, and you can press it like a button.



- To increase or decrease the media volume, move the rocker up or down.
- To play the next audio track, hold the rocker up.
- To play the previous audio track, hold the rocker down.
- To play, pause, or resume audio playback, press the rocker.

Controlling Phone Calls

You can use your headset controls to answer, hang up, or hold incoming phone calls from your paired smartphone. You can move the rocker up and down, and you can press it like a button.



- To increase or decrease the volume, move the rocker up or down.
- To answer incoming phone calls from your paired smartphone, move the microphone to the forward position, or press the rocker.
- To cancel an outgoing call, press the rocker while a call is in progress.
- To answer a second active call and put the first call on hold, press the rocker.
- To transfer audio to your phone, press and hold the rocker during an active call.
- To hang up a call, press the rocker.
- To reject an incoming call, press and hold the rocker.

- To switch between two active calls, press and hold the rocker.

Removing the Earcup

You can remove an earcup from the stereo headset to keep one ear open while you drive.

NOTE: The removable earcup is available only on the dēzl Headset 210.

1 Press and hold the earcup release button ①.

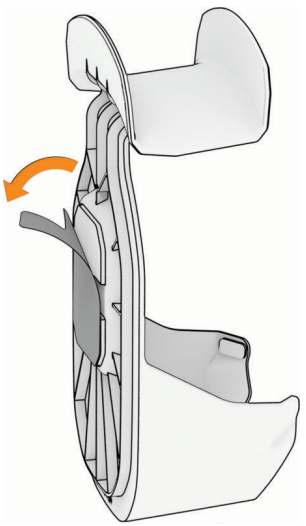
2 Pull the earcup off of the headset.

Installing the Storage Hook

You can install the storage hook to hang up your headset when you aren't using it.

1 Clean the mounting location using water or isopropyl alcohol, and a lint-free cloth.
The mounting location must be free of dust, wax, oils, or coatings.

2 Remove the protective film from the adhesive on the back of the storage hook.



3 Press the storage hook against the mounting surface and apply pressure for 30 seconds.

4 Wait at least one hour before using the storage hook.

You can hang the headset over the storage hook. If your headset has a removable earcup, you can place the earcup in the compartment at the center of the storage hook.

Pairing with Your Smartphone

You can pair your dēzl headset with your smartphone and the dēzl app. You can also pair the dēzl app with a compatible Garmin dēzl navigation device to enable advanced Garmin voice-activated navigation through your headset. You can download the dēzl app from the app store on your phone, or you can go to garmin.com/dezlapp.

NOTE: If you plan to use your headset with a compatible Garmin RV navigation device, you can also pair your headset with the Garmin Drive™ app. You can download the Garmin Drive app from the app store on your phone, or you can go to garmin.com/driveapp.

1 From the app store on your smartphone, install the dēzl app.

2 Turn on your dēzl headset, and place the headset and your smartphone within 3 m (10 ft.) of each other.

3 On your smartphone, open the dēzl app.

4 On the headset, hold ⓘ until the blue LED flashes.

5 From the dēzl app, select **Garmin dēzl Headset**.

6 Follow the on-screen instructions on your smartphone to finish setting up your headset.

The main app dashboard appears. After the devices are paired, they connect automatically when they are turned on and within range.

Voice Assistant Features

NOTE: Voice assistant features are not available for all languages and regions.

Voice assistant features allow you to use your smartphone or a compatible Garmin navigation device by saying words and commands.

Tips for Using Voice Commands

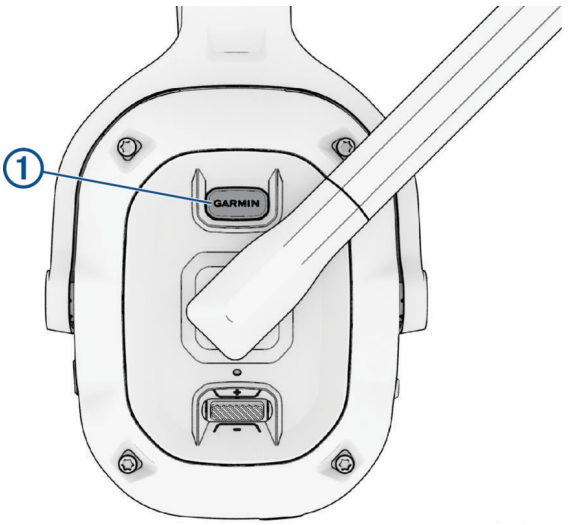
- Speak in a clear voice.
- Respond to voice prompts from the device as needed.
- If you do not receive a useful response, try rephrasing your request.

Launching Garmin Voice-Activated Navigation

Before you can use voice-activated navigation features through your headset, you must pair your headset and your compatible dēzl navigation device with the dēzl app on your smartphone.

You can pair your headset and a compatible dēzl navigation device with the dēzl app to enable Garmin voice-activated navigation features. You can receive navigation prompts through the headset and use voice commands to control your navigation device while your hands remain on the wheel.

- Press **GARMIN** ①, and make a spoken request.



For example, you can say phrases like these:

- *Take me home.*
- *Where's the library?*

Placing a Phone Call Using Your Headset

You can use your headset to call a contact from the phone book of your paired smartphone.

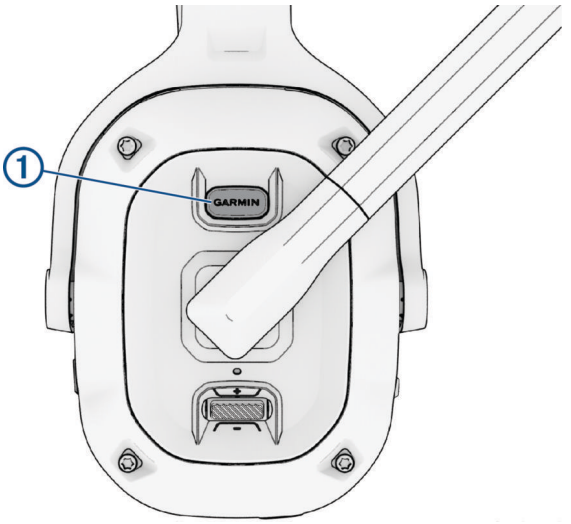
1. Move the microphone to the forward position.
2. Press **GARMIN**.
3. Say *Call*, and say the contact name.

   For example, you can say *Call Mom.*.

Using the Voice Assistant on Your Smartphone

You can activate the voice assistant on your smartphone using your dēzl headset.

- Hold **GARMIN** ① for at least two seconds.



A tone plays and your phone's voice assistant activates.

Settings

The settings for your dēzl headset are configured using the dēzl app. Before you can configure settings, you must pair your headset with the dēzl app (*Pairing with Your Smartphone*, page 8).

From the dēzl app, select Settings.

Equalizer: Sets the headset audio filter to boost or lower some audio frequencies. For example, you can set the headset to focus on bass sounds or vocals.

Standby: Sets the amount of time the headset remains on while it is not being used.

Noise Cancellation: Enables active noise cancellation or transparent mode.

Version: Displays the headset software version.

Check for Updates: Checks for headset software updates. The dēzl app sends updates to your headset automatically while the headset is connected to your smartphone.

Help: Opens a link to the Garmin support center.

Forget Device: Removes pairing information from the dēzl app.

Device Maintenance

Updating the Software Using the Garmin dēzl App

When an update is available, the dēzl app sends it to the headset automatically.

The next time you start your headset, it notifies you that it is installing an update.

Do not turn off your headset while the update is installing.

After the update is complete, the headset restarts and operates normally.

Garmin Support Center

Go to support.garmin.com for help and information, such as product manuals, frequently asked questions, videos, and customer support.

Device Care

NOTICE

Avoid extreme shock and harsh treatment, because it can degrade the life of the product.

Do not use a sharp object to clean the device.

Avoid chemical cleaners, solvents, and insect repellents that can damage plastic components and finishes.

Do not store the device where prolonged exposure to extreme temperatures can occur, because it can cause permanent damage.

Cleaning the Outer Casing

NOTICE

Avoid chemical cleaners and solvents that can damage plastic components.

1. Clean the outer casing of the device using a cloth dampened with a mild detergent solution.
2. Wipe the device dry.

Cleaning the USB Port

1. Turn off the device and disconnect the device from power.
2. Clean the USB port using a soft, clean, lint-free cloth or cotton swab.
   NOTE: If necessary, you can lightly dampen the cloth or cotton swab with isopropyl alcohol.
3. Allow the device to dry completely before you connect it to power.

Device Information

Status LEDs

The ANC LED ①, and the power and Bluetooth LED ② show the headset status.

ANC LED Activity	Status
White	Active noise cancellation is turned on.
Off	Active noise cancellation is turned off.

Power and Bluetooth LED Activity	Status
Blue	The headset is connected to a Bluetooth device.
Flashing blue	The headset is in Bluetooth pairing mode.
White	The headset is turned on and is operating normally.
Flashing green	The headset is charging.
Green	The headset is fully charged.
Flashing red	The headset battery is low.
Red	The headset software has detected an error or a fault.
Off	The headset is turned off or does not have power.

Specifications

Operating temperature range	From -20° to 60°C (from -4° to 140°F)
Charging temperature range	From 0° to 45°C (from 32° to 113°F)
Input voltage	From 4.75 to 5.25 Vdc, 60 mA

Troubleshooting

My headset battery does not charge

- Verify the headset is receiving power from the connected USB cable.
  The power LED flashes green while the headset is charging.
- Inspect the power LED (*Status LEDs*, page 12).
  If the LED is solid red, the headset has detected an error or a fault that prevents the battery from charging.

OK Garmin voice commands do not work

If you have paired your phone and headset, but some features do not work, you can take these actions to resolve the issue.

- In the app store on your smartphone, update the dēzl app to the most recent version.
- Verify the dēzl app on your smartphone is paired with both your headset and a compatible dēzl navigation device.

Left and right audio channels are reversed

The dēzl headset determines the orientation of the audio channels automatically based on the last position of the microphone boom.

Turn on the headset, and move the microphone boom to the forward position.

The audio channels reset automatically.

Resetting the Headset to Factory Default Settings

You can reset your headset to the factory default settings. Resetting clears all data from the headset.

1 Turn on the headset.

2 Hold **GARMIN** and **ANC** for five seconds.

The LEDs flash while the headset resets.