



Warranty

Warranty policy

Einova offers a [1-year limited warranty](#) from the date of purchase, except for the Classic Stone, Polaris 140W, and 30W USB-C PD Power Adapter (CXX30WUS.00), which come with a [2-year limited warranty](#).

If you believe your Einova product is defective, fill out the form below to open a warranty claim and initiate the replacement or refund process. You will be asked to provide proof of purchase, as well as photos, screenshots, or videos showing the defect and product malfunction. This proof is still required even if the Einova product was a gift.

support@einova.com

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