



Warranty Information

Most products carry a 2-year warranty. Exceptions are as follows:

- Contact our Customer Solution Center to process the exchange.
- For further information contact the manufacturer.
(cs@sonicgracehome.com)
- eco4life warrants to the original purchaser of this product that the product shall be free of defects in design, assembly, material, or quality

All Other Defective Items

Defective items returned within 30 days of the original ship date will be replaced at no cost to you.

Product Warranty:

eco4life will repair or replace, at its option and free of charge (except for shipping charges for the product) any defective product. eco4life reserves the right to discontinue any of its products without notice and disclaims any limited warranty to repair or replace any such discontinued products. If eco4life is unable to repair or replace the product (for example, because it has been discontinued), eco4life will offer either a refund or a credit toward the purchase of another product from eco4life in an amount equal to the purchase price of the product as evidenced on the original purchase receipt as discounted by its natural use.

What is not covered by this warranty:

No warranties will be honored unless the purchaser provides the product for inspection. No warranties will be honored if Smarthome determines that the product has been improperly installed, altered in any way, or tampered with. The eco4life Product Warranty does not protect against acts of God such as flood, lightning, earthquake, war, vandalism, theft, normal-use wear, and tear, erosion, depletion, obsolescence, abuse, damage due to low-voltage disturbances (i.e., brownouts or sags), non-authorized program, or device modification or alteration.

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