

# URN / WARRANTY POLICY

oor products have a warranty that covers manufacture defects of the product. Like most industries, our warranty is valid only for the o  
urchased from an authorized retailer. Please refer to your individual product for specific warranty time frames. Below are the general  
outdoor products.

products are covered by a **One Year Limited Warranty**.

loors, our customers are our number one priority and we want them to know we stand proudly behind every item bearing our name. T  
nit will void the warranty. Any unauthorized service will void the warranty. Original sales receipt must be produced for any warranty se  
(RA) number must be obtained from customer service at 877-269-8490 prior to returning the product.

## OUR OWN SHIPPING METHOD

n send items back to us at the address below using any other method that can provide tracking to prove shipment.  
e receive your package, we will promptly process your return or exchange.  
not responsible for items lost in the transit.  
not accept COD returns. Packages will be refused and sent back to originator.

## NOT RESPONSIBLE FOR ANY PRODUCT SENT TO US WITHOUT A RETURN AUTHORIZATION

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